

At Tayco® our goal is to provide the best Customer service and shipping options within Canada and the United States. We will choose the most appropriate delivery method and carrier for your desired shipping address. It is not possible to specify a preferred carrier when placing your order.

Tayco's Shipping Policy must be interpreted and used with the Warranty and Terms and Conditions documents.

STANDARD FREIGHT COSTS

All orders under \$4,000 NET the following minimums will apply.

- 12% of NET or, CDN minimum \$150, US minimum: \$225
- For all orders over \$4,000 NET a cost of \$150 will be added to your order.

Orders can be group shipped together, however when group shipping to achieve OVER the \$4,000.00 NET minimum the \$150 charge will be applied to each order. If the orders being group shipped do not meet the \$4,000.00 NET minimum, the 12% or CDN minimum \$150/US minimum: \$225 will apply to each order.

Group shipping and consolidated orders will be done at Tayco's discretion with normal shipping conditions. Timed deliveries, less than FTL or other special conditions for group shipped items will have additional charges.

The following are not part of the standard freight costs or shipping timelines:

- Orders requested to ship within a radius of 150km of downtown Toronto.
- Orders requested to ship to Prince Edward Island or Newfoundland

For Custom freight quotes and timelines please reach out to your Customer Experience Representative.

STANDARD SHIPPING METHOD - LTL

Tayco's standard shipping method is LTL (Less Than Truckload) for all skidded items. If items are smaller Courier Ground will be utilized. LTL Shipping costs cover Dock to Dock delivery. Due to liability, dock-to-dock services do not include unloading or moving your shipment from the back of the trucks to your dock. If you have special needs or require additional services, it's your responsibility to contact Tayco before the shipment is delivered.

Additional charges will apply to additional shipping requirements which include but are not limited to:

- Home Delivery
- Multiple Stops
- Redirect
- Refusal of Product
- Specific Delivery Time
- Storage
- Street Unload
- Tailgate
- Unloading Time

STANDARD SHIPPING TIMELINES

CANADA

- Central and SW Ontario, and Quebec City: 2-3 business days
- Northern Ontario, and Northern Quebec: 4-5 business days
- Western Canada: 7-10 business days

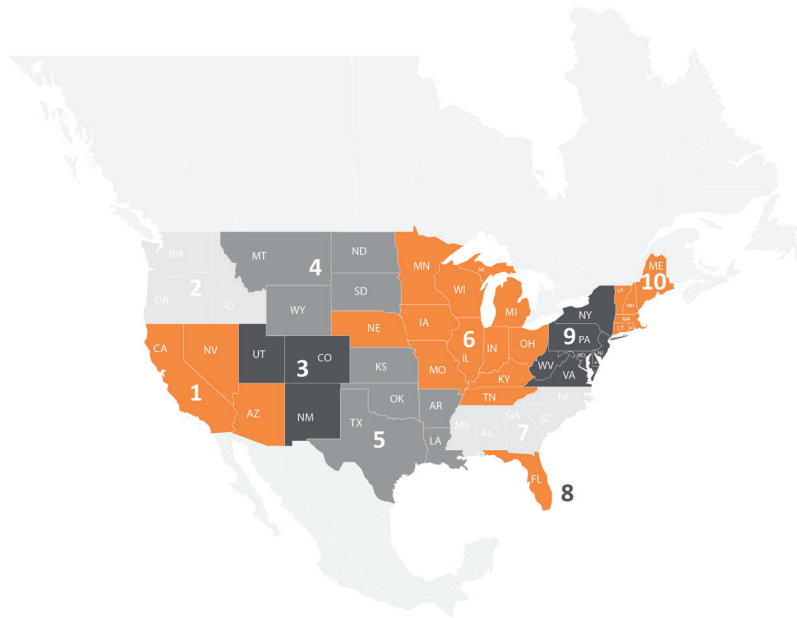
Expected delivery times will vary depending on exact shipping location.

****Please note Tayco does not ship to the Northwest Territories, Nunavut or Yukon.**

UNITED STATES OF AMERICA

Expected delivery times will vary depending on exact shipping location.

*Alaska and Hawaii are not part of the standard shipping policy. Please contact your Customer Experience Representative for a freight quote.



Estimated Transit from										
Zone	1	2	3	4	5	6	7	8	9	10
Business Days	7 to 9	7 to 9	5 to 7	5 to 7	5 to 7	4 to 6	5 to 7	7 to 9	4 to 6	4 to 6

CUSTOM & IMPORT TAXES

Orders shipped outside Canada may be subject to customs duties, import fees, brokerage fees, additional taxes or other like charges when the package arrives in the country of destination. Requirements or restrictions relating to these matters may also result in delay in delivery.

SIGNATURE REQUIREMENT

A signature is required to acknowledge delivery for all shipments upon delivery. A representative must be present at the destination address to receive the package and sign for it.

CUSTOM DELIVERY QUOTES

Canada & USA

- All custom delivery quotes are subject to change
- All FULL TRUCK delivery quotes allow for a one hour offload time, based on a dock offload.
- Any removal of product from skids on the truck will void any claims for damage submitted.
- Any garbage left on the truck from product removal will result in additional charges.
- Custom timelines, delivery time, offload assistance, etc. are to be given to the Customer Experience Team upon request of quote. For any services not noted at time of quote, additional charges will apply.