

Tayco prides itself in creating new innovative product and updating current product lines. Tayco will make good faith effort to continue to supply comparable, compatible products to those that we have previously produced, for the original customer only. This will allow Tayco customers to maintain the integrity of the product's aesthetics and functionality.

With respect to products that Tayco manufactures (i.e. panels, connectors, worksurfaces, tiles supports, framing etc.), Tayco will continue to make comparable items available as per customer's request. Note that if a product component changes, Tayco will update to the new standard unless a customer wishes to continue with the previous version.

With respect to accessory items (i.e. keyboards, lights), fabrics, laminates and others components, that Tayco purchases within the marketplace, Tayco will continue to provide them provided they are available to Tayco from the marketplace. If for any reason, a particular accessory, fabric, laminate or other component is no longer available from the marketplace, Tayco will source to find comparable components.

In all cases, if the customer would like the original product rather than the now used comparable product and it is still possible to manufacture or purchase in the marketplace, it will be ordered and charged at Tayco's discretion on a case-by-case basis. Please note that this form overrides any previous non-obsolescence policies. Specifically stating that items ordered before and after July 2016 must adhere to the current policy.