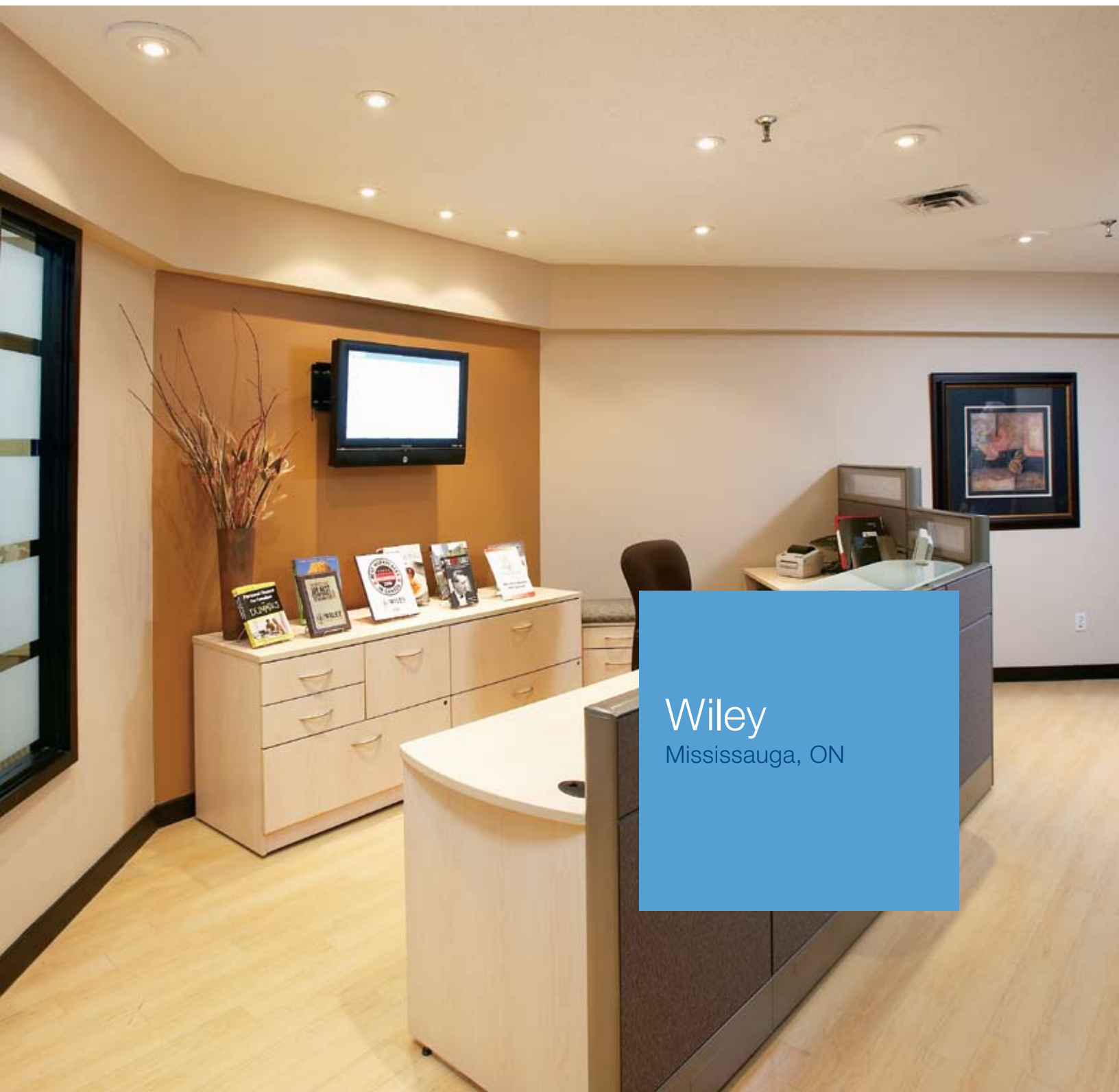


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work well.™



Wiley

Mississauga, ON

“The people aspect
was a big part of it.”

Berni Galway

Wiley

PROJECT SUMMARY

CLIENT

Wiley
Mississauga, ON

PROJECT

Corporate Headquarters

DESIGN FIRM

B|Urban International

PRODUCT

- Cosmopolitan
- Metropolis
- Aspire
- Executive
- Flirt Guest Chairs

HIGHLIGHT

Wiley's mandate was to move their employees out of traditional cubicles that can make individuals feel isolated.



Established by Charles Wiley, as a small printer in 1807, Wiley has published world renowned writers such as Hans Christian Andersen, Victor Hugo, Charles Dickens, and Elizabeth Barrett Browning. Today, Wiley is a far cry from Charles Wiley's small printing shop, but the company's commitment to quality and to serving the needs of its customers has not changed since 1807.

Client Background and Objectives

The existing furniture at Wiley was 15 years old, consisted of high panels upholstered in an out-dated fabric, and was often crowded as a result of limited space. This type of environment no longer allowed the staff of Wiley to effectively collaborate with clients. Thus, the following criteria was developed to create a better working environment.

Professionalism: Wiley sought to create a professional environment that better reflected their business.

Increase Work Space: employees required expanded work areas, to effectively work with peers and clients.

Open Floor Plan: a feeling of openness was desired so that access to natural light was achievable.

Design Solution

Wiley did not acquire additional space, but were able to create a functional environment that appeared to be more spacious. Bookcases were moved into a central location, which resolved space limitations in each employee's work area. As a result, workstations increased to 7.5' x 8.5' from 6' x 6'. The use of lower panels with translucent tiles allows more natural light into the workspace, creating a more pleasant working environment. A neutral, modern color scheme added to the feeling of openness, and provides a timeless aesthetic. "Fabulous. The results were truly amazing," according to Berni Galway, Wiley's Vice President of Human Resources and Organizational Development.

As a result of the installation, Wiley also experienced an increase in productivity. This occurred because lower panels and teaming configurations encouraged more interaction among employees. While open concept planning worked well for most employees at Wiley, editors required a private space to work in. Tayco resolved this with Cosmopolitan's sliding door, which created a space that enables editors to concentrate, while still giving them access to natural light.

The completed installation exuded an image of professionalism. An inviting reception area welcomes guests, while a professional looking boardroom provides a functional and formal space for meetings. The new open concept floor plan is comfortable to work in for employees and inviting for clients.

Tayco's Solution

Wiley examined a number of office furniture companies and chose Tayco because the products are versatile and custom solutions were easy to implement, the staff at Tayco demonstrated a high degree of knowledge in office systems furniture and were eager to help clients meet their objectives, and finally because the price was competitive.

"Anything was possible," says Galway. "I had an amazing relationship with everyone on this project." Tayco placed no limitations on the client's imagination. Customer service representatives consistently went out of their way to help Wiley achieve their goals and Tayco's installation team provided exceptional service, including working on weekends to ensure minimal disruptions to employees during the week.



WORK WELL.

Tayco likes the world. We are dedicated to minimizing our impact upon it. As such, we include environmental consideration in the development of our products, the materials we use, our industrial processes and every aspect of our manufacturing, sales and delivery chain.

- We comply with all government standards and regulations, as well as the published standards for ISO 14001 designation.
- Tayco partners with suppliers who share our commitment to sustainability and the environment.
- We source wood only from suppliers who support and participate in reforestation programs.
- Tayco has reduced our use of cardboard packaging, minimizing waste sent to landfills.
- Our fabric offering is continually updated to include recycled or low-impact fabrics.
- Tayco's offices and plants actively recycle paper, glass, aluminum and other metals.
- Currently, Tayco diverts 85% to 90% of all waste products to recycling programs.
- Tayco systems are GREENGUARD certified for indoor air quality.



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